



## Insurance & Takaful

### PDPA Form for Individual Customers

Please complete in BLOCK LETTERS

Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Policy/Certificate No : \_\_\_\_\_

Please indicate the type of policy/certificate :  Life Insurance  General Insurance  Family Takaful  General Takaful

Note : Please fill in the above information in order for us to process your application.

In order to process this application and subsequently to continue performing the contractual agreements entered between you and Etiqa, we may need to disclose your personal data to other entities within Etiqa and other external parties. Etiqa refers to Etiqa Insurance Berhad, Etiqa Takaful Berhad, Etiqa Life International (L) Ltd or Etiqa Offshore Insurance (L) Ltd ("Etiqa"), including its branches in Malaysia and in other countries as well as its local and overseas subsidiaries or, as the context may require, any of them. The external parties to whom we may disclose your personal data include but not limited to (1) governmental and regulatory bodies such as Bank Negara Malaysia and Securities Commission; (2) our business strategic partners such as Maybank Group. "Maybank Group" refers to Malayan Banking Berhad, including its branches in Malaysia and in other countries as well as its local and overseas subsidiaries or, as the context may require, any of them and/or (3) any third party service provider, agent or contractor who has been appointed by us or its related, associated or affiliated companies to provide products/services in relation to their businesses; insurance companies/takaful operators, third-party claims adjusters, fraud detection and prevention services, reinsurance/retakaful companies and regulatory authorities; any credit reference agencies or, in the event of default, any debt collection agencies; any credit rating organisations that collect information about credit history, accident fault, injury description and amounts paid and share it to other insurance companies or takaful operations and others entitled to see it; any assignee, nominee and such other third parties of our rights or business; any person to whom we are under an obligation to make disclosure under the requirements of any law, rules, regulations, court order, codes of practice or guidelines binding on us (collectively (2) and (3) referred to as "External Parties"). These External Parties may locate, store, maintain and/or process your personal data within or outside of Malaysia.

Under the Personal Data Protection Act (PDPA) 2010, we are required to obtain your explicit consent when we collect and process your sensitive personal data. We collect your sensitive personal data in order to assess your application and to administer the products and services that you have signed up for and to respond to your enquiries and complaints, and to resolve disputes.



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### **Declaration**

By signing this form, I am declaring that I have read, understood and agreed to terms of the Etiqa Privacy Notice and I am expressly consenting to and authorising Etiqa and any External Parties to collect, hold, use, delete, disclose, transfer, administer and process in any other way, all my personal data (including sensitive personal data and personal data of other party provided by me) (hereinafter referred to as "Personal Data") given now or that is subsequently obtained from time to time for the purposes below. I understand that if I do not provide the Personal Data requested, Etiqa will not be able to carry out the purposes below:

- To process this application and all other purposes which are required in relation to any products and services offered by Etiqa.
- To respond to your enquiries and complaints and to resolve disputes.
- To support Maybank Group in respect of internal functions such as evaluating the effectiveness of marketing, market research, statistical analysis and modelling, reporting, audit and risk management and to prevent fraud from time to time.
- For any purpose required by law or regulations.

By signing this form, I further confirm that all personal data (including sensitive personal data) that I have provided are all true, up-to-date and accurate. Should there be any changes to any of my personal data, I shall notify Etiqa immediately. I understand that I have the right to access and correct my personal data by completing the Access Request Form available at all your branches/ Customer Service Centers at Etiqa Online 1-300 13 8888 or contact you via email; [PDPA@etiqa.com.my](mailto:PDPA@etiqa.com.my). I understand that depending on the information requested, Etiqa may have the right to charge a small fee for the processing of any data requested. Etiqa may also take steps to verify my identity before fulfilling my request for access to my personal data.

Unless it prevents Etiqa from performing its obligations to me or goes against the very purpose that I have given the personal data to Etiqa, I can withdraw any part of this permission by letting Etiqa know in writing.

Note: From time to time, Etiqa may release your personal data (including sensitive personal data) to External Parties for marketing and promotional purposes that may be of interest to you. To receive such information, your consent is required.

Please tick in the appropriate box in the declaration below to indicate your consent or to withhold consent.

- Yes, I expressly agree to Etiqa and/or External Parties processing my personal data for promotional and marketing purposes.
- No, I do not agree to Etiqa and/or External Parties processing my personal data for promotional and marketing purposes.

Signature : \_\_\_\_\_

Date : \_\_\_\_\_