

Sign Up & Win!

Campaign Terms & Conditions (T&C) and Frequently Asked Questions (FAQ)

Version 2.0



Campaign Information

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| Campaign Name | Sign Up & Win! - Round 2 |
| Campaign Description | Stand a chance to win RM100 TNG eWallet Credits when you renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at etiqa.com.my, subject to Terms and Conditions. |
| Campaign Duration | 01/04/2024 – 30/06/2024 [3 Months] |
| Campaign Eligibility | <ul style="list-style-type: none">Complete and submit a One-Time Registration form to participate.Renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at etiqa.com.my. |
| Participation Method | <p>Step 1: Fill out the One-Time Registration form at https://etiqamy.typeform.com/GoWin to enter the Campaign.</p> <p>Step 2: Renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa website at etiqa.com.my.</p> <p>Step 3: Look out for the winner's announcement on Etiqa's Facebook and Instagram page. (Eligible winners will be notified via email)</p> |
| Contact Point | <ul style="list-style-type: none">For any enquiries related to this Campaign, please contact: Etiqa Customer Service at 1300-13-8888 or email us at info@Etiqa.com.my |
| Channel of Sign-Up | <ul style="list-style-type: none">This Campaign is only applicable for renewals or sign-ups for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at etiqa.com.my. |

Campaign Terms & Conditions

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| Terms and Conditions | <ul style="list-style-type: none">The Sign Up and Win! - Round 2 Campaign is organised by Etiqa and shall be governed by the Terms and Conditions stated herein.The Campaign is valid from 1st April 2024 – 30th June 2024.Eligible Participants refer to participants who (1) submit the One-Time Registration form and (2) renew or sign up for any Etiqa Protection Plan(s) during the Campaign Duration via the Etiqa+ app, Etiqa Agent or the Etiqa Website at etiqa.com.my.The number of entries is earned based on the number of Etiqa Protection Plan renewed or signed up during the Campaign Duration. Each plan renewed or signed up is equivalent to one entry.For Life Insurance and Family Takaful plans, the entry is based on the number of plans signed up.The number of entries will be verified using the Identity Card number submitted in the One-Time Registration form against the Identity Card number provided in the policy/certificate of the renewed or signed up plans.It is necessary to submit the One-Time Registration Form to qualify for earning entries with every plan renewed or signed up throughout the Campaign Duration.There will be thirty (30) winners for each month of the Campaign. The winners will be chosen at random via a randomizer tool based on the list of monthly Eligible Participants.Monthly Eligible Participants are participants who (1) submitted One-Time Registration Form and (2) has renewed or signed up in the specific month. |
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Redemption Terms & Conditions

| Redemption Terms & Conditions | Customers who renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agent or the Etiqa website at the etiqa.com.my during the Campaign Duration are eligible to snag the chance to win MONTHLY prizes. | | | | | | |
|------------------------------------|--|----------------------|---------------------------|-------|---------|----------------------|---------------------------|
| | <p><u>Monthly prize: RM100 TNG eWallet Credits</u></p> <ul style="list-style-type: none">The Prize is limited to thirty (30) winners each month during the Campaign Duration, totalling to ninety (90) winners. <p><u>Terms & Conditions</u></p> <ul style="list-style-type: none">The monthly prizes are noted as per table below. In any event, the Company reserves the right to change and replace with other vouchers/products of equal value. <table><tr><th>Winner</th><th>Number of Winners</th><th>Prize</th></tr><tr><td>Monthly</td><td>30 winners per month</td><td>RM100 TNG eWallet Credits</td></tr></table> <ul style="list-style-type: none">Participants who are eligible for the Prizes will be notified via email within 20 days from the date of the winner announcement on Etiqa’s Facebook and Instagram.Prizes will be distributed within 30 days from the end of the Campaign Duration.The Prizes are subject to the terms and conditions of the individual voucher provider.Etiqa reserves the right to alter, cancel, limit, terminate or suspend the promotion, prizes, winner selection, or any part of the applicable terms and conditions from time to time, with or without any prior notice. | Winner | Number of Winners | Prize | Monthly | 30 winners per month | RM100 TNG eWallet Credits |
| | Winner | Number of Winners | Prize | | | | |
| | Monthly | 30 winners per month | RM100 TNG eWallet Credits | | | | |
| Etiqa General Terms and Conditions | <ul style="list-style-type: none">Etiqa reserves the right to terminate the Campaign at any time.The Campaign offers are strictly valid for a renewal or sign up of any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at etiqa.com.my during the Campaign Duration only.Etiqa shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed using the TNG e-Wallet Credits, the same is not caused by Etiqa nor the determination of the Participants’ eligibility for the Campaign.Etiqa reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with prior notice. Such notice may be published by Etiqa via social media and website and/or through any other mode of communication as by Etiqa. It shall be the responsibility of the Participant to be informed of or otherwise seek out any such notice validly posted.For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Etiqa shall not entitle the Participant or any other persons whatsoever to any claim or compensation against Etiqa for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.Etiqa shall not be liable for any losses, damages or costs incurred or suffered by any Participant as a result of participating in this Campaign. Furthermore, Etiqa shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, | | | | | | |
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| | <p>industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Etiqa.</p> <ul style="list-style-type: none">▪ The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.▪ Etiqa is entitled to, at its discretion, disqualify/reject any Participant who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.▪ Any variation (of any of the Terms and Conditions stated herein) shall be binding on the Participants (through any notice displayed at the social media & website).▪ By participating in this Campaign, Participants agree and consent to allow his/her personal data being collected, processed and used by Etiqa in accordance with Etiqa Privacy Notice, which may be viewed on www.Etiqa.com.my ("Etiqa's Privacy Notice"). Participants are welcome to seek clarification from Etiqa should any of the Terms and Conditions be not fully understood.▪ In addition, and without prejudice to the terms in the Etiqa's Privacy Notice, Participants agree and consent to his/ her personal data or information being collected, processed and used by Etiqa for:<ul style="list-style-type: none">○ the purposes of the Campaign; and○ marketing and promotional activities conducted by Etiqa, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each participant agrees to co-operate and participate in all reasonable advertising and publicity activities of Etiqa in relation to the Campaign. |
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Frequently Asked Questions:**1. What is the Etiqa Sign Up & Win! Campaign?**

This is a campaign for customers who renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at the etiqa.com.my from 1 April 2024 to 30 June 2024 to win prizes of RM100 TNG eWallet Credits, subject to Terms and Conditions.

2. What are the eligibility criteria?

- Submit a One-Time Registration Form at <https://etiqamy.typeform.com/GoWin> to enter the Campaign.
- Renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa website at etiqa.com.my

3. What is the One-Time Registration Form?

It is the registration form required to enter the Sign Up and Win! campaign. The renewal or sign-up of Etiqa Protection Plan(s) for this campaign is only valid once a participant has submitted the One-Time Registration form. The details of the person registered in the Etiqa plan must match the information

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provided in the One-Time Registration Form. If you are renewed or signed up on behalf of another person, please ensure to submit a different registration form for them.

4. What is the official One-Time Registration form link to enter the Campaign?

<https://etiqamy.typeform.com/GoWin>

5. Where can I get the One-Time Registration form link to enter the Campaign?

- a. Official Etiqa social media platform – Facebook, Instagram, Tiktok, Youtube
 - In every campaign promotion posting, a registration link is provided in the caption.
 - Visit the Official Etiqa Instagram page, Click on the Story Highlight named “Sign Up & Win!” or the Linktree in the bio under “Sign Up & Win!”.
 - Visit Etiqa’s official Facebook page, find the Campaign posting - the registration link is clickable in the caption.
 - Visit Etiqa’s official Tiktok page, click on the Linktree in the bio under “Sign Up & Win! Campaign”.
- b. Etiqa customers will receive an email regarding this Campaign along with the registration link.
- c. Etiqa Agents can provide the registration link.

6. Are all Etiqa Insurance/Takaful protection plans eligible for this campaign?

Yes, all Etiqa Insurance/Takaful protection plans are eligible as long as you renew or sign up via the Etiqa+ app, Etiqa Website at etiqacom.my or Etiqa Agents. Plans renewed or signed up via other channels are not eligible.

7. Will there be any registration fee to enter the Campaign?

No registration fee is required.

8. How can I participate in this Campaign?

- Step 1:** Fill out a One-Time Registration form at <https://etiqamy.typeform.com/GoWin> to enter the Campaign
- Step 2:** Renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at etiqacom.my, subject to Terms and Conditions.
(Increase your chances of winning by renewing or signing up for multiple Etiqa Protection Plans. Each registered plan counts as a separate entry.)
- Step 3:** Look out for the winner announcement on Etiqa’s Facebook and Instagram page.

9. How will I be able to confirm if I am eligible for this Campaign?

To confirm eligibility for this Campaign, ensure the following criteria are met:

- Complete and submit the One-Time Registration form once. You will receive an acknowledgment message confirming the success of your registration.
- Renew or sign up for any Etiqa Protection Plan(s) via the Etiqa+ app, Etiqa Agents or the Etiqa Website at etiqacom.my within the Campaign Duration.

10. Where can I renew or sign up for an Etiqa Protection Plan ?

Renew or sign up for any Etiqa Protection Plan(s) via the **Etiqa+ app, Etiqa Agents or the Etiqa website at etiqacom.my**. All other sales/distributions points are not applicable.

11. Do I need to submit a registration form every time I renew or sign up for an additional Etiqua Protection Plan?

No, you only need to submit the registration form **ONCE** during the Campaign Duration. Upon submission, each subsequent renewal or sign-up of an Etiqua plan will constitute one entry. You will be then eligible for the monthly prizes with the plan(s) you renewed or signed up for the specific month.

12. If a customer renewed or signed up for a plan in April but submitted the One-Time Registration form in May, are they eligible to win the monthly prize in May?

No. You must submit your One-Time Registration form **BEFORE** you renew or sign up for an Etiqua protection plan to be eligible for this Campaign.

13. Does renewing or signing up more than one Etiqua Protection Plan increase my chances to win the RM100 worth of TNG e-Wallet Credits?

Yes, renewing or signing up for more plans can increase your chances of winning the RM100 TNG eWallet Credits. Each plan renewed or signed up during the Campaign Duration counts as an entry. Therefore, the more plans you renew or sign up, the greater your chances of winning. Remember, you must submit the One-Time Registration form **BEFORE** you renew or sign up for Etiqua protection plans to be eligible for this Campaign.

14. How will the monthly winners be notified?

- The monthly winners will be announced on Etiqua's social media platforms - Facebook, Instagram.
- The monthly winners will be notified via email within 20 days from the date of the winner announcement on Etiqua Facebook and Instagram.

15. When can I expect to receive the Prizes if I win?

The Prize is a digital document which will be sent to you via email within 30 working days from the end of the Campaign Duration.

16. Where can I find the Campaign Terms and Conditions?

- In the One-Time Registration form at <https://etiqamy.typeform.com/GoWin>
- In every campaign posting

17. Who should I contact if I have any difficulties or issues regarding the Campaign?

If you are facing a difficulty or an issue, feel free to contact Etiqua Customer Service at 1300-13-8888 or email us at info@etiqua.com.my.