

### Campaign Information

Campaign/Offer Name	Etiqa Special Offers for Tesla Owners Club MY
Campaign/Offer Description	Tesla owners in Malaysia with Etiqa’s Tesla Ensure product can enjoy RM500 Trapo Cash Voucher. In addition, there’s also a complimentary film protection for headlamps and door cups valued at RM498.
Campaign/Offer Duration	22/5/2023 – 31/12/2024
Campaign Eligibility	<ul style="list-style-type: none"> <li>▪ Tesla owners in Malaysia who has renewed or signed up to protect their Tesla with an Etiqa Motor Insurance or Takaful plan</li> </ul>
Service Partner	This offer is a joint collaboration between Etiqa General Insurance Berhad and Etiqa General Takaful Berhad (“Etiqa”) and Trapo Marketing Sdn. Bhd. (“Trapo”) for Tesla Malaysia
Participation Method	<p>Step 1: Renew/Sign-up for an Etiqa Motor Insurance/Takaful plan through any Etiqa platform.</p> <p>Step 2: Download the voucher via <a href="https://www.etiqa.com.my/v2/OgImage/1512056712651">https://www.etiqa.com.my/v2/OgImage/1512056712651</a> and visit <b>Trapo Bangsar Hub</b>.</p> <p>Step 3: Present your voucher and proof of your Etiqa Motor Insurance / Takaful plan via the Etiqa App to redeem.</p>
Contact Point	<ul style="list-style-type: none"> <li>▪ For any enquiries related to this campaign/offer, please contact: Etiqa Customer Service at 1300-13-8888 or email us at <a href="mailto:info@etiqa.com.my">info@etiqa.com.my</a></li> <li>▪ For enquiries relating to Trapo products and services, please contact Trapo Bangsar Hub via:                      Tel: +60 10-669 4870                      Email: refer <a href="https://my.trapo.asia/pages/contact">https://my.trapo.asia/pages/contact</a></li> </ul>
Channel of Renewal	<ul style="list-style-type: none"> <li>▪ This campaign is only applicable for renewal/sign-up of an Etiqa Motor Insurance/Takaful.</li> </ul>

### Redemption Terms & Conditions

Trapo Prize Redemption Terms & Conditions	<p>Tesla owners who renew/sign-up for an Etiqa Motor Insurance/Takaful plan are eligible to <b>REDEEM the offer below</b>;</p> <ul style="list-style-type: none"> <li>▪ <b>RM 500 Cash Voucher</b> with the purchase of Tesla Trapo package, starting from RM1699 (after voucher and freebies). The package includes:                     <ul style="list-style-type: none"> <li>- Trapo Eco II Car Mat</li> <li>- IRR 92% Ceramic Tint</li> <li>- Graphene Coating</li> </ul> </li> <li>▪ Enjoy <b>Free</b> 6.5mil Headlamp PPF (Paint Protection Film) and Door Cup PPF value worth RM498.</li> </ul> <p><b><u>Terms &amp; Conditions</u></b></p> <ul style="list-style-type: none"> <li>▪ Renew/Sign-up for an Etiqa Motor Insurance/Takaful plan for a Tesla vehicle</li> <li>▪ Redemption of the offer can only be made at <b>Trapo Bangsar Hub</b>.</li> <li>▪ Trapo reserves the right to change, amend, add to the terms &amp; conditions stated here, and/or terminate this service without prior notice.</li> </ul>
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Return/Refund/Warranty Information for Online purchases	<ul style="list-style-type: none"> <li>All information related to Cancellation/Return/Refund/Warranty can be found at <a href="https://my.trapo.asia/">https://my.trapo.asia/</a></li> <li>Warranty - Product warranty period varies ranging from 1-5 years. For any queries, contact Trapo through <a href="mailto:enquiry.my@trapo.com">enquiry.my@trapo.com</a>.</li> </ul>						
Delivery Information	N/A						
Pricelist	N/A						
Outlet Operating Hours	<p>Operating hours * of TRAPO outlets with this offer are as below:</p> <table border="1" data-bbox="528 568 1468 689"> <thead> <tr> <th>Day</th> <th>Time</th> <th>Location</th> </tr> </thead> <tbody> <tr> <td>All day (Except PH)</td> <td>9AM-7PM</td> <td>1) Bangsar Hub</td> </tr> </tbody> </table> <p>*Note: Subject to changes during festive/public holidays                  Further information can be viewed at <a href="https://my.trapo.asia/pages/location">https://my.trapo.asia/pages/location</a></p>	Day	Time	Location	All day (Except PH)	9AM-7PM	1) Bangsar Hub
Day	Time	Location					
All day (Except PH)	9AM-7PM	1) Bangsar Hub					
Payment Method	N/A						
Etiqua General Terms and Conditions	<ul style="list-style-type: none"> <li>Etiqua reserves the right to amend, shorten, cancel, suspend, or terminate this Campaign or any part thereof with prior notice. Such notice may be published by Etiqua via social media and website and/or through any other mode of communication as by Etiqua. It shall be the responsibility of the Participant to be informed of or otherwise seek out any such notice validly posted.</li> <li>For the avoidance of doubt, the amendment, shortening, cancellation, suspension, or termination of this Campaign by Etiqua shall not entitle the Participant or any other persons whatsoever to any claim or compensation against Etiqua for any losses or damages suffered or incurred as a direct or indirect result of such amendment, shortening, cancellation, suspension or termination.</li> <li>Etiqua shall not be liable for any losses, damages or costs incurred or suffered by any Participant as a result of participating in this Campaign. Furthermore, Etiqua shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Etiqua.</li> <li>The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.</li> <li>Etiqua is entitled to, at its discretion, disqualify/reject any Participant who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.</li> </ul>						

	<ul style="list-style-type: none"><li>▪ Any variation (of any of the Terms and Conditions stated herein) shall be binding on the Participant (through any notice displayed at the social media &amp; website).</li><li>▪ By participating in this Campaign, Participants agree and consent to allow his/her personal data being collected, processed and used by Etiqa in accordance with Etiqa Privacy Notice, which may be viewed on <a href="http://www.etiqa.com.my">www.etiqa.com.my</a> ("Etiqa's Privacy Notice"). Participants are welcome to seek clarification from Etiqa should any of the Terms and Conditions be not fully understood.</li><li>▪ In addition, and without prejudice to the terms in the Etiqa's Privacy Notice, Participants agree and consent to his/ her personal data or information being collected, processed and used by Etiqa for:<ul style="list-style-type: none"><li>○ the purposes of the Campaign; and</li><li>○ marketing and promotional activities conducted by Etiqa, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Participant agrees to co-operate and participate in all reasonable advertising and publicity activities of Etiqa in relation to the Campaign.</li></ul></li></ul>
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#### Frequently Asked Questions:

**1. What is the Etiqa Special Offers for Tesla Owners Club MY?**

This is a special offer by Etiqa for Tesla Owners Club members who renew/sign-up for an Etiqa Motor Insurance/Takaful plan.

**2. What are the eligibility criteria?**

Tesla Owners Club members who renew/sign-up for an Etiqa Motor Insurance/Takaful plan for their Tesla vehicle.

**3. If I have more than one (1) car, am I eligible to redeem the campaign offer for each of my cars?**

Yes, as long as all the criteria are fulfilled.

**4. How can I enjoy this promotional offer?**

Step 1: Renew/Sign-up for an Etiqa Motor Insurance/Takaful plan through any Etiqa platform.

Step 2: Download the voucher via <https://www.etiqa.com.my/v2/OgImage/1512056712651> and visit **Trapo Bangsar Hub**.

Step 3: Present your voucher and proof of your Etiqa Motor Insurance / Takaful plan via the Etiqa App to redeem.

5. **Who is Trapo and what do they do/sell?**

Trapo is a local Malaysia build brand with ESG sustainability that offers a full range of premium car accessories which includes the most picked Trapo car mat, variants of phone holders, dashcam, purifiers and many more. On top of this, Trapo offers a full range of detailing services such as up to 10years warranty of top-notch tinting, paint protection film or coating.

6. **Where can I view the location of Trapo outlet?**

<https://my.trapo.asia/pages/location>

7. **Where can I redeem the campaign offers?**

- Redemption can only be made at the Trapo outlet in Bangsar, Kuala Lumpur.

8. **Who should I contact if I am having any difficulties or issues regarding the campaign/offer?**

If you are facing any difficulties, feel free to contact Trapo Bangsar Hub via the following options:

TRAPO

Tel: +60 10-669 4870

Email: refer <https://my.trapo.asia/pages/contact>