

Etiqa SME Care

A comprehensive solution for your employees' well-being



The benefit(s) payable under eligible product is(are) protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Etiqa Life Insurance Berhad or PIDM (visit www.pidm.gov.my). | Member of PIDM

Human capital is a critical investment and a driving force behind your business. Etiqa SME Care enables you to safeguard your employees with comprehensive protection, delivered in a Fast & Easy manner for both the employees & the employer:



One-stop Solution

Employees can enjoy coverage for death, disability, illness, hospitalisation & outpatient, all from a single provider.



Cardless Medical Care

Employees can visit hospitals & clinics without the need for a physical medical card.



Cashless Medical Care

Guarantee Letter provided for admission without payment at panel hospitals nationwide with just one phone call to our 24/7 hotline. Employees can also seek medical care at panel clinics without payment.



Etiqa+ App

App which empowers employee via self-service functionality such as Guarantee Letter & real-time policy information viewing, anywhere & anytime.

Note: Offerings are subject to terms and conditions.

Comprehensive solution with flexibility for your business needs:



Basic coverage to provide for the following events:

- Death
- Total and Permanent Disability
- Permanent Partial Disability
- Terminal Illness

Protect your employees from the uncertainties in life with lump sum payouts.

Optional add-on to cover for critical illnesses & accidental death and dismemberment

Ensure your employees have coverage in the event they are diagnosed with a critical illness or accidental death and dismemberment.





Group Hospitalisation & Surgical Optional add-on for nationwide medical coverage:

- Cashless hospital admission
- Comprehensive hospitalisation and surgical coverage including Pre and Post hospitalisation
- Outpatient Cancer & Kidney Dialysis Treatment
- RM10,000 cash payout for Funeral Expenses

Ensure your employees focus on recovery rather than worrying about the medical cost.



Group Outpatient

Optional add-on to cover medical treatments at clinics or specialist care centers:

- Cashless medical care
- Unlimited general practitioner care treatments
- Specialist care treatments
- Access to a large network of clinics & specialist care centers nationwide

Ensure your employees get swift medical attention with cashless access to our large network of panel providers nationwide

What each employee will enjoy in detail



Overall Benefit Amounts

	Insured Amount Options (RM)						
Benefits	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	Plan 6	Plan 7
Basic							
a) Death b) Total and Permanent Disability c) Permanent Partial Disability	300,000	250,000	200,000	150,000	100,000	50,000	20,000
d) Terminal Illness (Accelerated)	100,000	100,000	100,000	100,000	100,000	50,000	20,000
Optional Riders							
a) Critical Illnesses (Accelerated/ Additional benefit)	150,000	125,000	100,000	75,000	50,000	25,000	10,000
b) Accidental Death and Dismemberment (ADDI)	300,000	250,000	200,000	150,000	100,000	50,000	20,000



Overall Benefit Amounts

Benefits				
a) Outpatient General Practitioner (GP) Care				
Panel Consultation Medication Injection Procedures Diagnostic Lab / X-Ray Procedures Pap Smear	As Charged (Cashless)			
Emergency Non-panel GP Clinic Visit	As Charged (Reimbursement)			
Overseas Treatment Outpatient GP* (Emergency Only)	RM60 per visit (Reimbursement)			
b) Outpatient Specialist (SP) Care				
Specialist Clinics (with referrals from Panel GP) Consultation Medication Injection Procedures Diagnostic Lab / X-Ray Procedures	As Charged (Reimbursement) Overall limit RM1,500 per year			
Overseas OPSP Treatment* (Emergency Only)	RM150 per visit (Reimbursement)			

^{*}Overseas Treatment is subject to Reasonable and Customary and Medically Necessary Charges.

Overall Benefit Amounts

Benefits	Plan 1 (RM)	Plan 2 (RM)	Plan 3 (RM)	Plan 4 (RM)	Plan 5 (RM)	
HOSPITALISATION MEDICAL BENEFITS						
Hospital Room & Board a) Ordinary Daily maximum up to 180 days	500	350	250	200	150	
b) Intensive Care Unit Cases (ICU) Daily maximum up to 30 days	As Charged*					
Hospital Supplies & Services						
Surgical Fees						
Operating Theatre Fees	As Charged*					
Anaesthetist Fees						
In-Hospital Physician/Specialist Visit (maximum of 2 visits per day, maximum 180 days per year)						
PRE-HOSPITALISATION BENEFITS						
Pre-Hospital Diagnostic Tests (within 60 days before hospitalisation only)	As Charged*					
Pre-Hospitalisation Specialist Consultation & Medication (within 60 days before hospitalisation only)						
Second Surgical Opinion						
POST-HOSPITALISATION BENEFITS						
Post-Hospitalisation Treatment (for follow ups within 90 days of discharge)	As Charged*					
Outpatient Physiotherapy Treatment (for follow ups within 180 days of discharge)	, to charged					

Benefits	(RM)	(RM)	(RM)	(RM)	(RM)
EMERGENCY MEDICAL BENEFITS					
Accidental Outpatient Treatment (within 24 hours after the accident and follow up within 60 days of first treatment)	As Charged*				
Accidental Dental Treatment (within 24 hours after the accident and follow up within 14 days of first treatment)					
Outpatient Sickness Treatment (between 10pm to 8am only)					
OUTPATIENT MEDICAL BENEFITS					
Day Care Procedure					
Outpatient Cancer Treatment	As Charged*				
Outpatient Kidney Dialysis Treatment					
MISCELLANEOUS BENEFITS					
Ambulance Fees	As Charged*				
Medical Reports Fees	100	100	100	100	100
Daily Cash Allowance at Government Hospital (Daily maximum up to 180 days)	200	200	200	200	200
*OVERALL MAXIMUM PER ANNUM	200,000	150,000	100,000	75,000	30,000
Funeral Expenses	10,000	10,000	10,000	10,000	10,000

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